

# Appraisal Process Automation

## Business Context

A leading Pharma Company needed to automate the manual process of employee appraisal module to reduce the massive time taken on this piece of work .

## Challenges with manual Appraisal process

Our client, known for its high efficiency in pharma space, faced challenges with few HR functions that were carried in a manual process. All these were extremely time consuming.

The client felt the need for automating one of the few processes - Performance appraisal with Payroll Generation, as this was extremely time consuming and at a time leading to inappropriate analytics.

## Our Solution

We built a robust and seamless solution designed to automate the Appraisal and Payroll generation Process, the process involved:

- Step 1:** Master level easily definable parameters and monitoring slabs, for each division
- Step 2:** Integration with 3<sup>rd</sup> party system to pick sales team's SFE effort data
- Step 3:** Employee level self assesment on Qualitative data for defined intervals .
- Step 4:** Lines managers assesment for his reportees, on Qualitative data for the same interval
- Step 5:** Appraisal Grade and Rating generation based on Quantitative and Qualitative paramemter assessment
- Step 6:** HR personnel provision to adjust the rating, case-on-case basis
- Step 7:** System generated New payroll based on the recent appraisal ratings (variable compoments and fixed components are both considered in Payroll Generation)
- Step 8:** A well-defined analytics to get structured analytics on Appraisal

## Benefits from our Solution

Use of the KEA-Appraisal Module model leads to quick generation of Appraisal and payroll:

- Reduce the time line for Automated Vs manual method
- Commendable reduction in waiting time for other stakeholders
- Reduce manual errors
- Prevent loss of documents
- Ensure compliance
- Improve the participant's experience
- Analytics in specific to Appraisal and Payroll, just on finger tips
- Generation of alerts or enforcement rules to prevent delays and incomplete data
- Environment Friendly – reduced paperwork and being time and cost effective